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Contact Officer(s):

Neil Doverty, Chief Operating Officer, Peterborough and Stamford Hospitals NHS Foundation Trust

Contact Details - 01733 677841 neil.doverty@pbh-tr.nhs.uk

Cath Mitchell, Local Chief Officer, Cambridgeshire and Peterborough Clinical Commissioning Group

Contact Details - 01733 776387 catherine.mitchell1@nhs.net

## MINOR ILLNESS AND INJURY UNIT UPDATE

#### 1. PURPOSE

1.1 This report is an information update to the Scrutiny Commission on the work being done to scope the potential for a relocation of the Minor Illness and Injury Unit (MIIU), based at the City Care Centre, Thorpe Road, Peterborough.

## 2. RECOMMENDATIONS

2.1 The Scrutiny Commission is asked to receive and note this briefing report.

#### 3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY

3.1 The subject matter of this briefing relates to the NHS Minor Illness and Injury Unit (MIIU) and urgent care walk-in services. These services are important operational units that underpin the delivery of the Peterborough Health and Wellbeing Strategic Objectives. The MIIU service provides seven day access for unscheduled care of minor health problems, illnesses, and injuries.

### 4. BACKGROUND

- In July 2015, the Scrutiny Commission discussed the prospect of relocating the current MIIU service from the City Care Centre to the Peterborough City Hospital site. The Scrutiny Commission heard from Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) and Peterborough and Stamford Hospitals NHS Foundation Trust (PSHFT) that they would work together to scope out the feasibility of transferring the MIIU service to the Peterborough City Hospital (PCH) campus. It was made clear that the work was at a very early stage and would need considerable detailed analysis prior to reaching any conclusion to set before the Scrutiny Commission for Health Issues. It was agreed at the last meeting that a lot more work was needed on the early proposals, which is why we are bringing an update to this meeting.
- This paper is a briefing to update the Scrutiny Commission on the progress made to decide if it is feasible to relocate the MIIU to the PCH campus. PSHFT appointed Cliniplan Ltd to work on the project. Cliniplan Ltd is an independent clinical planning consultancy providing healthcare capital developments in the NHS and private sector. PSHFT selected Cliniplan Ltd as they had significant relevant experience working in major acute hospitals on projects very similar to this assignment. PSHFT tasked Cliniplan Ltd to gather information on patient activity at both the MIIU service and the Emergency Department (ED) at PCH and to then evaluate whether the MIIU could be re-provided within PCH's ED. Cliniplan Ltd have completed the initial phase of work and PSHFT recently received their interim draft feasibility study, which was shared with the CCG. Earlier this month PSHFT and the CCG's Local Chief Officer met with Cliniplan Ltd to review the interim report and discuss next steps.

- 4.3 The interim draft feasibility study confirmed that it would be possible to relocate the MIIU service to the ED at PCH, but that this would depend on a number of internal relocations. This indicated that further work is required to review the practicalities of such a reconfiguration. PSHFT has agreed to take forward the work with Cliniplan Ltd to consider all possible options for optimal reconfiguration of services at the PCH site. This work will include looking at issues of parking at the PSHFT site. The CCG is aware that parking is a significant issue for the commission when considering this relocation. The CCG will work closely with PSHFT to scope where additional parking or reconfigured parking for patients could be considered.
- PSHFT and the CCG are committed to working closely together to ensure that the MIIU service is developed in accordance with national policy direction for Urgent Care Centres. In recent months, the Cambridgeshire and Peterborough health system was selected for Vanguard status for the fast-track development of urgent and emergency care services. One of only a handful of localities across England with this status, we are expected to accelerate the implementation of national best practice recommendations relating to urgent and emergency care. The co-location of urgent primary care services with emergency departments is consistent with national policy and is aligned with the Peterborough and Borderline System Resilience Group local strategy for the development of urgent and emergency care provision. It is now accepted that there is a confusing range of unscheduled care and support services available, offering different hours of service, and staffed and equipped in different ways; this calls for simplification and coordination. In coming months the Vanguard programme will support the changes needed to ensure we have a safe, sustainable urgent and emergency care offer to our public.
- 4.5 Last summer, GPs within Peterborough and Borderline Local Commissioning Group (LCG) were successful in bidding to become one of England's first localities to benefit from the Prime Minister's Challenge Fund (GP Access Fund). This achievement has secured substantial investment into the city of Peterborough to extend primary care access and to bring about GP presence within the hospital ED over extended weekend hours. In recent months this has proved to be a most welcome initiative for the ED team who previously would also have needed to see and treat urgent primary health care-type activity as well as the much more serious emergency workload. Since the GP in ED service started, it has been well used by the public seeking urgent primary health care advice, care, and treatment. PSHFT looks forward to developing the close working relationships with our local GPs and senior primary care nurses. It is important to promote integrated joint working between the community and the hospital.

#### 5. KEY ISSUES

This briefing discusses work underway in the local NHS that might affect the future location of the MIIU, which is based currently at the City Care Centre on Thorpe Road. The NHS bodies are not bringing forward any specific and definitive plans now, but this paper indicates that during 2016 there may be a formal proposal for service change or reconfiguration.

#### 6. IMPLICATIONS

6.1 Should PSHFT and the CCG determine at a later date that the current MIIU service based at the City Care Centre should be relocated, this would have significant implications city-wide. An impact analysis would be undertaken on any identified implications arising.

### 7. CONSULTATION

7.1 There are no firm proposals for change at the present time. The Scrutiny Commission is not asked to reach any decision as to consultation, but both PSHFT and the CCG have taken note of the Scrutiny Commission's earlier comments (July 2015) on the topics to be addressed during any forthcoming process of consultation. The CCG has a duty to consult on any major service change and, if a consultation on the MIIU is needed, we will work with the Scrutiny Commission to ensure that any consultation takes account of its views. Prior to any proposals being set out, PSHFT and the CCG will ensure that the Scrutiny Commission and the Peterborough System Resilience Group partners are advised of any emerging proposals and

take account of feedback from local statutory and non-statutory stakeholders.

# 8. NEXT STEPS

8.1 This paper is an interim briefing on work in progress. PSHFT and the CCG will need to complete the feasibility study for the relocation of the MIIU service and return to the Scrutiny Commission later this year, setting out our conclusions and recommendations for change.

# 9. BACKGROUND DOCUMENTS

9.1 None.

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